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A ISO9001:2008 TS16949:2009 Certified Investment Casting Foundry
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Dear Valued Customer:

In today's rush to get your product to the marketplace, we have serious responsibilities to each other. We as a quality supplier, and your firm, as a quality purchaser, need to work closely thru communication and engineering response.

Time is always a key factor in our daily schedule, but sometimes due to urgency of delivery or quote response, we accelerate our manufacturing process before all of the information and data is in place. This causes mistakes and undue loss of time when indeed, we are really intending to save time

Therefore in order to fulfill your requirements to the fullest, we must re-institute some hard and fast rules.

No parts will be produced or shipped by Aristo Cast, Inc., without a written purchase order that fully covers our quotation, including part number, revision level of drawing, or date of math data transmission.

We hope that these rules will be acceptable to your designers and engineers, and especially to your purchasing personnel. We feel that if these few business rules are followed, delays caused by improper information can be eliminated.

Thank you in advance for your cooperation in this matter.

Yours truly,
Aristo Cast, Inc.